## Technical Services

## Electronic Service Information

Field Problem Reports

FPR Number:
Submitted by: Tremble, C.
Engineer: TC
Model(s):
DVPS560D

Subject: No part number listed for IC101
Symptom:
Last Update: 2001-05-08
Status: Closed
Customer Description:
Missing Part Number
Solution:
IC101 Part\# 9-885-005-99
Technical Description:
No part number is listed for IC1010 in $\mathrm{s} / \mathrm{m}$ for board SRV940JUC. Schematic is also incorrect in calling IC101 an - ON3131. A ON3131 is an opto isolator. IC101 is drawn as a power control FET type integrated circuit.

Part's Information:

| P/N | Description | Reference | Board Symptom |
| :---: | :---: | :---: | :---: |
| 9-885-005-99 | SRV940JUC | IC101 |  |

## Model: DVP-S360, DVP-S560D, DVP-S570D, DVP-C660, DVP-C670D <br> No. 68

Subject: PLAYER MAY NOT PLAY CD/DVD OR VCD

Date: September 8, 2000

## Symptom:

(111A) The DVD player may not play disc. The display may indicate "No Disc "or C:13:00"
Solution: Please remove fuse F402 and replace with 0 -ohm resistor on MB board (side B). Next, exchange resistors R416 and R418. The original values are 150K, change them both to 82 K ohms
$\left.\begin{array}{||c|c|c||}\hline \text { REF } & \text { DESCRIPTION } & \text { PART NUMBER } \\ \hline \hline \text { F402 } & \text { CONDUCTOR, CHIP(2012) } & 1-216-295-11 \\ & \text { METL RES 0H 1/10W }\end{array}\right]$

There are 2 types of MB-bds depending on model. DVPS360, Dvps560D, DVPS570D (mb-86) DVPC660, DVPC670D is (mb-87)


MB-87 Board (Side B)

3. Measure the resistor between Pin \# 21 \& Pin \# 22 of the Flexible Cable, which is connected with the OPT. (See the figure below.) If the resistor between Pin \# $21 \& \operatorname{Pin} \#$ 22 is below 6 ohms, replace the OPT to the new one.

4. Please do servo adjustment, after replacing components and/or optical.

