

**SONY**

## Dictation Products Service Bulletin

**Sony Service Company** - Technical Services  
A Division of Sony Corporation of America  
Sony Drive - Park Ridge, New Jersey 07656

**Model:** BM-560

**No.17R1**

**Subject:** Intermittent Record, Playback and Static Noise

**Date:** January 12, 1993

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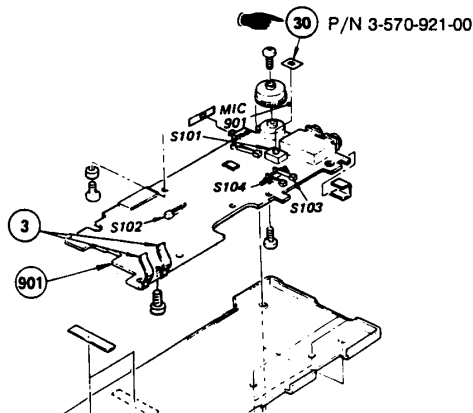
**Symptom:**  
(\*\*)

When recording and playing back a tape, intermittent recording, playing back and/or static noise may be observed.

**Solution:**

Install the spacer, switch, P/N 3-570-921-00, item 30 back on the record-playback SW, S10.

If the spacer is out of place, the actuator may touch the SW, S101 and ground the frame of the SW causing intermittent operation.



Reference: FPR N1865



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